

# Product Specialist

IT Services, London or Liverpool

# About Winston Taylor

## Shoulder to shoulder in your breakthrough moments.

Winston Taylor is a transatlantic law firm built for the businesses, people, and markets driving capital and innovation.

Whether you're leading the way, disrupting an industry, entering a new phase of growth, or launching a defining product—we're in the room with you. In the action. Sleeves rolled up.

Embedded in your business and sharing your ambition, we take the work personally. Shaping what we do and how we do it around your goals and needs, always one step ahead of the moment.

With a rich history spanning both sides of the Atlantic, we are present in the major commercial centers that matter to our clients: the U.S., the U.K., Europe, Latin America, and the Middle East. Combining scale with the speed clients demand, our defining capabilities include Major Litigation, Critical Transactions, Strategic IP, and Private Wealth.

Our team of over 1,400 lawyers works hand-in-hand across markets, sectors, practice areas, and client teams. All-in problem solvers, we bring the creativity to think differently, and the pragmatism to get things done when it counts the most.

We're fluent in your world, with deep legal experience, rich sector knowledge, and active networks. Because in your business's most critical moments, you don't just need legal know-how. You need people who are deeply part of your world and ahead of where it's going.

# The opportunity for you

## Position summary

Winston Taylor's AI product function is focused on harnessing the potential of artificial intelligence at a moment when it is rapidly changing what is possible in legal practice. As AI capabilities advance and client expectations evolve, we are committed to developing and deploying AI-driven solutions that deliver real value to our lawyers and clients.

As Product Specialist, you will sit at the heart of this work - contributing across the full product lifecycle, from shaping product vision and client experience through to execution and delivery. You will work closely with the AI Product Manager and wider team on the firm's AI portfolio, while also tracking and evaluating emerging AI tools and trends to ensure the firm stays at the forefront of a fast-moving field.

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**Job title**

Product Specialist

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**Recruiting manager**

Head of Product

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**Department**

IT Services

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**Working hours**

Monday to Friday  
(9:30 am–5:30 pm)

Working at least three days a week from our offices.

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**Location**

London or Liverpool

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**Perm/FTC**

Permanent

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**Salary**

Competitive

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**Working pattern**

We are committed to finding the right person for this role and are open to discussing flexible working patterns.

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# The opportunity for you

## Position responsibilities

- **AI platform management:** Day-to-day ownership and operational management of the firm's core AI products, including tracking and assessing regular release updates, evaluating new features against firm requirements, and co-ordinating with the AI Product Manager on prioritisation.
- **Product adoption:** Working closely with the Digital Learning team to develop and maintain high-quality training materials, user guides, and communications for core AI products; coordinating and delivering training across the firm's user base; and driving firmwide adoption initiatives to ensure lawyers and Business Professionals are actively engaging with and benefiting from the platforms' capabilities.
- **User query and workflow support:** Serving as a knowledgeable point of contact for user queries relating to AI products, triaging issues and requests, supporting users with complex workflow questions, and escalating to the AI Product Manager where required.
- **Roadmap and backlog management:** Supporting the creation and management of product roadmaps, and taking ownership of backlog maintenance, sprint co-ordination, and feature tracking across the AI portfolio, working in close collaboration with the AI Product Manager.
- **Stakeholder engagement:** Building and maintaining effective relationships with internal stakeholders across practice groups and Business Professionals; communicating product updates clearly and proactively; and translating technical detail into accessible business context for non-technical audiences.
- **Compliance and governance support:** Assisting the AI Product Manager in maintaining product governance documentation, risk assessments, and regulatory alignment across the AI portfolio.

# The opportunity for you

## Experience, skills, and qualifications

### Essential

- Strong organisational skills with the ability to manage multiple workstreams and meet deadlines.
- Excellent written and verbal communication skills, with the ability to produce clear documentation, training materials, and stakeholder updates - including for non-technical audiences.
- A proactive, self-motivated working style with the ability to take ownership of tasks and work independently.
- A genuine interest in AI technologies and their application in a professional services or legal environment.
- Intellectual curiosity, a collaborative working style, and a commitment to developing deep product knowledge.

### Desirable

- Experience working with AI products, Large Language Model's (LLM's) and agents.
- Experience in a product, technology, or project delivery environment.
- Familiarity with law firm or professional services operations.
- Experience of backlog management and agile ways of working.
- Experience delivering user adoption programmes.

# Recruitment journey

## Stage 1

Interview



**Rob Fowler**  
Head of Talent  
Acquisition & Strategy

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**Hannah Jackson**  
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**Daniel Cheasley**  
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## Stage 2

Interview two

## Stage 3

Meet and greet  
with some of  
the team



**Kendell Woods**  
Senior Recruitment  
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**Meg Vaughan-Irving**  
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**Lottie Williams**  
Onboarding Senior  
Advisor

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## Stage 4

Induction

## Stage 5

Ongoing  
development

We are committed to making all stages of our recruitment process accessible to candidates with disabilities or long-term health conditions.

If you consider yourself to have a disability or long-term health condition, please feel free to be open about this at any point during the recruitment process. This will be dealt with in a confidential manner. If you are not sure what adjustments you require, we will work with you to establish the most suitable adjustments at each stage of the recruitment process.

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